LEGAL NOTICE

Bid Number: 16209 EPB Wholesale Voice Solution

Bids will be received by EPB at the Purchasing office at 1350 E 8th Street, Chattanooga, Tennessee 37403 until 2:00 PM, December 1, 2026

Bid forms and additional information may be picked up at 12:00 PM on November 16, 2026 at EPB's Purchasing Department or requested by calling (423) 718-4991 or emailing lansdent@epb.net.

EPB is evaluating the opportunity to develop a wholesale voice offering that would enable broadband partners to provide residential and business voice services under their own brands. Through this RFP, EPB is seeking a qualified provider that can deliver a scalable, multi-tenant, white-label cloud voice and unified communications solution.

The selected solution should provide the platform, tools, integrations, security, administration, reporting, support, and role-based capabilities necessary for EPB and its broadband partners to manage an end-to-end voice offering. EPB will evaluate proposals based on solution capabilities, implementation and operational requirements, scalability, support, security, pricing, and the provider's ability to support future growth and innovation.

EPB reserves the right to reject any and / or all bids, waive any informalities in the bids received, and to accept any bid which, in its opinion, may be in the best interest of the Board.

Timetrius Lansden
Buyer I
EPB
Purchasing Department